



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the Application of:

**Steven J. JACKOWSKI, et al.**

Serial No.: 10/626,629

Filed: July 25, 2003

For: ENFORCEMENT OF NETWORK  
SERVICE LEVEL AGREEMENT

Atty. Docket No.: 006267.00002

Group Art Unit: 3624

Examiner: Lalita M. Hamilton

Confirmation No.: 9627

**PRELIMINARY AMENDMENT**

U.S. Patent and Trademark Office  
Randolph Building  
Customer Service Window  
401 Dulany Street  
Alexandria, VA 22314

Sir:

The present Amendment is submitted in response to the Office Action mailed April 18, 2007, and the Advisory Action dated June 7, 2007 and is believed to be fully responsive to the rejections raised therein.

**Amendments to the Claims** are reflected in the Listing of Claims, which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.